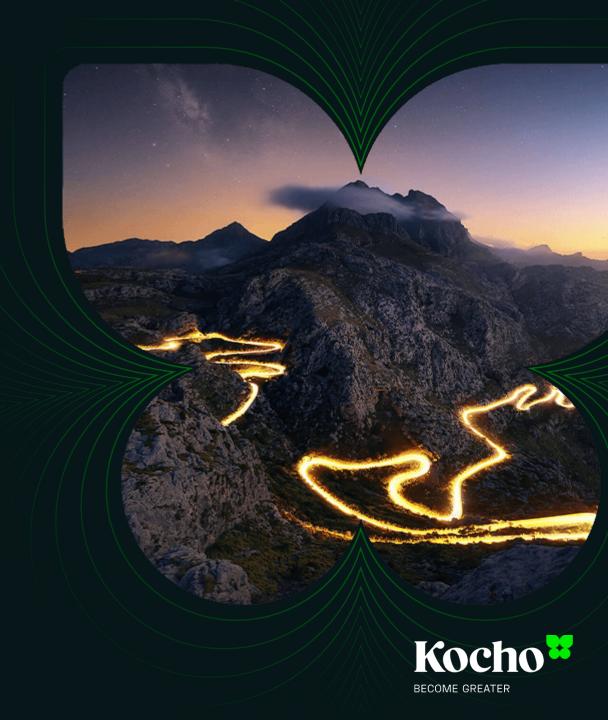
Staying ahead in a rapidly evolving threat landscape

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Introduction

Who am I?

- → Head of Global Security Operations at Kocho
- Passionate about cyber security and building resilient security operations for clients

Why this session matters?

- → The evolving cyber threat landscape
- → Attackers are adapting
- → How we can proactively address these challenges

What we'll cover today

- → Recent breaches and threat trends
- → Evolving Social Engineering
- → Kocho SecOps strategies and solutions



Anna Webb

Head of Global Security

Operations

A wake-up call – Recent breaches



M&S - April 2025 - Ransomware attack
Nationwide disruption
Customer data exposed



Co-Op Group – April 2025 – Cyberattack Internal Systems Disrupted – logistics and stock-ordering Personal data of Co-Op Members



Harrods – April/May 2025 – Unauthorised activity
No disruption to customer-facing services
No confirmed data breach



Live from the Kocho SOC – Threat Trends



Phishing quality over quantity

- → Traditional mass phishing is declining
- → Al-Powered phishing
- → Business Email Compromise (BEC)



Token Theft

- → How passwords are no longer the target
- → MFA Fatigue and exploitation
- → HTTP Clients used to replay stolen OAuth tokens



Improved Social Engineering Tactics

- → Unusual delivery methods Fake CAPTCHA
- → Trusted Sources suppliers & internal staff
- → Taking time to understanding the target better



Identity - Still the number 1 target



40% Rise in Identity incidents in Q1 2025 (Microsoft)



99% of attacks involve identity (Microsoft)



Rise of high-quality, targeted attacks

- → Attackers now invest more effort in reconnaissance and social engineering, leading to more convincing phishing lures.
- → Comprised Credentials
- → Consent phishing
- → Legacy Authentication



Quick Wins - how can we look to protect

- → Conditional Access
- ightarrow Block legacy authentication

Evolving social engineering



Deepfake Audio and Video

- ightarrow Al-Generate voices and videos used to impersonate people we know
 - → CEO voice cloned to approve a fraudulent payment



QR Code Phishing ("Quishing")

- → QR Codes being used in everyday scenarios
 - → Malicious QR Codes lead to spoofed login pages
 - → Bypasses email link filtering



Al Chat Scams

- → Al-Powered chat bots being exploited
 - → Mimic customer service, recruitment teams or even internal IT support
 - ightarrow Dangerous in high-stress situations time is key, and guard is down



Defensive Tactics – how can we look to protect

- → Training
- → Simulations
- → Culture change Security First



Smarter attackers need smarter defenders

Living-off-the-land (LOTL)

- → Attackers using built in system tools
- → Blends into NORMAL system activity

Supply chain abuse

- Attackers are compromising trusted vendors and software providers
- You can have a strong perimeter – but a weak link in your supply chain can still open the door

Chained misconfiguration exploits

- Attackers are combining vulnerabilities
- Like a death by a thousands paper cuts – attackers are getting better at stitching those cuts together

Living-off-the-land (LOTL)

- → Restrict script execution
- Monitor for unusual use Admin tools - use advance threat detection

Supply chain abuse

- → Vet 3rd parties carefully
- Enforce least privilege for partner access and MONITOR 3rd party integrations

Chained misconfiguration exploits

- Conduct regulate config reviews
- Use tools to support Defender for Cloud or
 Compliance Manager
- → Align to frameworks like NIST or CIS for baselines



Predictions

- → End Users will remain the #1 entry point
 - → Phishing will continue evolving to bypass security controls
 - → More Al-assisted threats
- → Social Engineering will adapt
 - → More fake CAPTCHAs and other browser-based tricks will increase
 - → SMBs will be targeted via supply chains
- → Attackers will play the long game
 - → Lay dormant, staying undetected for weeks or months.
 - → Understand business workflows before striking.
- → Identity posture is going to be in focus for more businesses
- ightarrow Increased pressure from NIS2 and DORA Security is no longer just an extension of IT



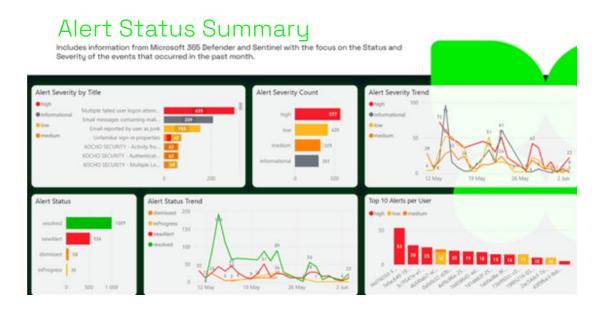
Kocho SecOps: Making cyber risk clearer for the Board



Real-time PowerBl reporting provides a single pane of glass to C-Level and technical teams.

- → Get detailed breakdowns of the threats in your environment
- → See risky sign-ins by user and location at a glance
- → Understand risky devices and software gaps in your system
- Receive recommendation for security posture improvements

The Visible SOC with ClearVue™







Takeaways and practical actions

- Review Identity strategy MFA, Legacy auth, Conditional Access
- → Educate Staff phishing and social engineering in general
- → Tune detection rule are you see the wood for the trees?
- Build board -friendly reporting make it easier to get that support
- → Use your SOC as a strategic partner they should be your strongest arm not your weakest link

